



Open Letter To Leominster Residents

BPI has been aware for some time that the local community has had issues with noise. Despite various surveys in the past, there has been no direct correlation between BPI's activity and noise experienced by local residents.

BPI wishes to be good neighbours, and thus invested nearly £50,000 in noise reduction works in 2015 / 2016 to reduce the impact of noise generated by the business. We were extremely disappointed that some local residents did not report a marked improvement in the noise following this. Subsequently, in July 2016, BPI commissioned specialist environmental consultants RPS to conduct a thorough noise assessment of noise emanating from the site. This was carried out before and during the summer shutdown in August so that comparisons could be made against the background noise.

The results of this survey show that there are measures that can be taken to reduce the levels of high and low frequency noise emanating from the site further. BPI have thus re-engaged RPS to further investigate actions that can be taken to reduce the noise levels and frequencies that appear to have the most adverse effect on residents.

RPS are now re-visiting the site to identify root causes of noise generated, and are engaging with suitable contractors to develop an Action Plan.

This Action Plan is expected to be ready for release by the end of May.

Yours sincerely

A handwritten signature in black ink that reads 'Neil Shaw'.

Neil Shaw

Operations Director

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